

Edge Optics Warranty and Return Policy

Edge Optics warrants to the customer that for one year from the date of purchase, we will repair or replace, at our discretion, any product that is defective in materials or workmanship. This warranty does not apply to products that have been lost, altered, broken, or damaged by misuse, failure to follow instructions or normal wear, including lens scratching or accidental frame breakage. For this warranty to apply, purchase must have been made from Edge Optics and have proof of purchase. This warranty does not apply to any defect or damage caused by improper or unreasonable use of this product. RX and plano lenses are not warranted against scratching, unless included in lens coating purchase. All warranties that are implied by law are also limited for one year from the date of purchase.

If your product is no longer under the limited warranty or has been deemed outside the warranty coverage and has been damaged, Edge Optics will inspect and repair or replace the product in question for a discounted fee. Situations will be reviewed on a case to case basis.

If you are not satisfied with your eyewear for any reason, within a 30-day period from date of purchase Edge Optics will accept the return of the product for in-store credit of 100% of initial purchase price; the product being returned must be free from damage.

Contact lenses must be in the original unopened box, free from damage, and not expired.

Prescription lenses will be credited 50% of initial purchase price.

Eye care services cannot be refunded once the service has been performed.